U. S. Railroad Retirement Board



CHARLOTTE, NC District Office Quorum Business Park 7508 E. Independence Blvd., Suite 120 Charlotte, NC 28228-9409

PHONE NUMBER: (704) 344-6118
FAX NUMBER: (704) 344-6429
SECURE MESSAGE: https://secure.rrb.gov/117.html
OFFICE HOURS: 9:00 AM THRU 3:30 PM
Monday through Friday except Federal Holidays



SCHEDULE OF SERVICE FOR CALENDAR YEAR 2006

LOCATIONS OF SCHEDULED AND NON-SCHEDULED SERVICE:

For the convenience of persons who are not able to utilize the services of the district office shown above, in-person service is regularly provided at the following locations. Please contact the office shown above to schedule an appointment.

Asheville, NC

Social Security Office 800 Centre Park Dr

Columbia/Cayce, SC

Norfolk-Southern RR(Safety Bldg.) 1770 Andrews Road

Florence, SC

CSX Transportation Office George McNeill Bldg 100 Oakland Ave

Greenwood, SC

Social Security Office 115 Enterprise Ct., Suite C

Raleigh, NC

Whitaker Mill Senior Center 401 E. Whitaker Mill Road

Spartanburg, SC

Social Security Office 140 Magnolia Street Aiken, SC

151 Corporate Parkway

Conway, SC

Social Security Office 1316 3rd Ave

Greenville, NC

Social Security Office 102 Eastbrook Drive

Hamlet, NC

CSX Yard Office A, 2nd Floor

Rocky Mount, NC

CSX Yard Office South Church Street

Wilmington/Leland, NC

CSX Transportation Office 407 Old Mill Road

<u>Charleston, SC</u>

CSX Transportation Office 2700 Bennett Yard Road

Favetteville, NC

Social Security Office 111 Lamon Street

Greenville, SC

Federal Building 300 E. Washington Street

New Bern, NC

Social Security Office 2822 Neuse Boulevard

Salisbury, NC

Social Security Office 1816 E. Innes St.

Winston-Salem, NC

Social Security Office 5205 University Parkway

The Charlotte, NC District Office services the following counties:

ALL counties in North Carolina with the exception of Gates, Camden, Perquimans, Pasquotank, Currituck and Chowan. These counties are handled by the Richmond, VA District Office. The number for the Richmond office is (804) 771-2997.

ALL Counties in South Carolina with the exception of Beaufort and Jasper. These two counties are serviced by our Jacksonville, FL District Office. The number for the Jacksonville office is (904) 232-2546.

PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US GIVE BETTER SERVICE BY CALLING OR WRITING THE OFFICE IN ADVANCE. PLEASE FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED. YOU MAY ALSO USE THE TELEPHONE TO CONDUCT YOUR BUSINESS.

YOU CAN ALSO CALL THE RRB HELP LINE TOLL FREE AT 1–800-808-0772 TO OBTAIN INFORMATION ABOUT UNEMPLOYMENT AND SICKNESS BENEFITS, REQUEST A LETTER SHOWING YOUR CURRENT MONTHLY RATE, REQUEST A MEDICARE CARD, AND OBTAIN A STATEMENT SHOWING THE AMOUNT OF COMPENSATION AND SERVICE CREDITED UNDER THE RAILROAD RETIREMENT ACT. YOU MAY ALSO REQUEST THIS INFORMATION FROM OUR INTERNET WEB SITE AT WWW.RRB.GOV.